

**Index**

**A**

Air Clearance 14, 17  
Ashes, Disposal of 25  
Attic Insulation Shield 14

**B**

Building Codes 3, 19

**C**

Chase Top 7, 20  
Chimney  
    Checking the Assembly 14  
    Cleaning 25  
    Creosote 25  
    Height Requirements 11  
    Inspection 2  
    Requirements 10  
    Securing the System 14  
Chimney Air Kit 7, 16  
Chimney Bracket 6  
Chimney Requirements 10  
Chimney Sections  
    Assembling 13  
    Number Required 11  
Chimney Stabilizer 6  
Codes  
    Building 3, 19  
    Gas 17, 21  
Combustible  
    Material 18  
Combustible Material 19  
Combustion Air 2  
Components 4  
Construction 18, 20  
Creosote 25

**D**

Damper 2  
Description of the Fireplace System 3  
Dimensions 4

**F**

Fireplace  
    Enclosure 17  
    Locations 8  
Firescreen 22  
Firestop Spacer 6  
    Installation 13  
Firewood 23  
Flue 21  
Framing 9  
Fuel 2, 23

**G**

Gas Codes 17, 21  
Gas Log/Lighter Provisions 17  
General Information 21  
Glass Doors 19  
Grate 22

**H**

Hearth Extension 18  
    Positioning 19

**I**

Installation  
    Fireplace 12  
Installation Along a Wall 8  
Installation, Corner 8  
Insulation Shield 6, 14

**J**

Joint Band 6

**L**

Leveling the Fireplace 12  
Locations 8

**M**

Mantel 9, 19  
Material, Sealant 19  
Metal Hearth Strips 12  
Moisture Content of Wood 23

**N**

Noncombustible Material 19  
Noncombustible Sealant Material 19

**O**

Offsets>Returns 6, 10  
Overhead Obstructions 10

**P**

Positioning 12

**R**

Roof Flashing 6, 15

**S**

Safety 12  
Seasoning the Wood 23  
Shroud 7  
Sidewalls/Surrounds 9  
Soot 25  
Space Requirements 8  
Standard for Decorative Gas Appliances 17, 21  
Starting a Fire 24  
Surrounds 9

**T**

Ten Foot Rule 11  
Termination Cap 7  
Typical Fireplace System 3

**U**

UL 127 Standards 3  
Unvented Gas Log Heater 17, 21

**W**

Wet Insulation 2  
Wood  
    Moisture of 23  
    Seasoning of 23  
Wood Fuel 23

*The first name in fireplaces*



**HEATILATOR WOODBURNING FIREPLACE  
Limited Warranty  
As part of its  
20-YEAR BUYER PROTECTION PROGRAM**

**AS PART OF ITS 20 YEAR BUYER PROTECTION PROGRAM ("PROGRAM"), HEARTH TECHNOLOGIES INC. ("HTI")** is pleased to offer a Limited Warranty and a Replacement Parts Advantage covering specific components of your Heatilator woodburning fireplace system (the "Fireplace"), Installed in the United States of America or Canada. Dealers and employees of HTI have no authority to make any warranty or authorize any remedies in addition to or inconsistent with the terms of this Program.

**Limited Warranty**

HTI warrants the following components of your Heatilator woodburning fireplace to be free from original defects in material and workmanship during the applicable periods described: five years for the firebox assembly, chimney system and roof termination; two years for refractory firebox liners; and one year for the grate, wire mesh screens, fan system, outside air system, and glass doors. All limited warranty periods run from the date of initial installation of your Fireplace (the "Installation Date"). The Limited Warranty is subject to the conditions, exclusions and limitations of liability listed below.

**Replacement Parts Advantage**

Under HTI's Replacement Parts Advantage, for a period of twenty years from your Installation Date of your Fireplace, if available, HTI will provide you with repair or replacement parts for defective components which are no longer under their applicable Limited Warranty, at 50% of the then current retail list price for such components. HTI shall have no responsibility for freight and labor charges related to such parts.

**Conditions, Exclusions, & Limitations of Liability**

- A. Both the Limited Warranty and Replacement Parts Advantage supplied by HTI apply only while the Fireplace is in its location of original installation. HTI's obligation under this warranty does not extend to damages resulting from (1) installation, operation or maintenance of the Fireplace not in accordance with the Installation Instructions, Operating Instructions, and the Listing Agent Identification Label furnished with the Appliance; (2) installation which does not comply with local building codes; (3) shipping, improper handling, improper operation, abuse, misuse, accident or unworkmanlike repairs; (4) environmental conditions, inadequate ventilation or drafting caused by tight sealing construction of the structure, air handling devices such as exhaust fans or forced air furnaces, or other causes; (5) use of fuels other than those specified in the Operating Instructions; (6) installation or use of components not supplied with the Fireplace or any other components not expressly authorized and approved by HTI; and/or (7) modification of the Fireplace not expressly authorized and approved by HTI in writing. This warranty is limited to only the component parts manufactured or supplied by HTI.
- B. During the first year of the Limited Warranty, HTI will, at its sole option, repair or replace any covered defective component and will provide replacement parts at no charge. And will pay reasonable labor and freight costs. During the second through the fifth years of the Limited Warranty (if applicable), HTI will provide replacement parts free of charge for any covered defective component, but will not pay for freight or labor costs related to the shipment of the parts or the actual repair or replacement. After the fifth anniversary of the Installation date, HTI's sole obligation and your exclusive remedy is set forth in HTI's Replacement Parts Advantage described above. In no event shall HTI be liable for any incidental or consequential damages caused by defects in your Fireplace.
- C. **EXCEPT TO THE EXTENT PROVIDED BY LAW, HTI MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY SPECIFIED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO DURATION OF THE WARRANTY SPECIFIED ABOVE.**
- D. Some states do not allow exclusions or limitations of incidental or consequential damages, so those limitations may not apply to you. This warranty gives you specific rights; you may also have other rights which vary from state to state.

**How to Obtain Service**

To obtain service under this warranty you must:

- 1. Send written notice of the claimed condition to Heatilator Technical Service Department, Hearth Technologies Inc., 1915 W. Saunders Street, Mt. Pleasant, Iowa 52641-1563. You may also register your claim online at [www.heatilator.com/contact.asp](http://www.heatilator.com/contact.asp).
- 2. Provide proof of purchase, model number, serial number, and manufacturing date code to HTI.
- 3. Provide HTI reasonable opportunity to investigate the claim, including reasonable opportunity to inspect the Appliance prior to any repair or replacement work and before the Appliance or any component of the Appliance has been removed from the place of original installation.
- 4. Obtain HTI's consent to any warranty work before the work is done.

**ADDITIONAL INFORMATION:** If you would like information on current HEATILATOR products or want to locate a dealer in your area, call 1-800-843-2848.

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