

1. STANDING PILOT IGNITION OPERATION

- a. Hearth & Home Technologies recommends you leave the pilot on year round.
- b. **Lighting the Appliance during Regular Use**
Turn the wall switch to "ON".
- c. **Shutdown During Regular Use**
Turn the wall switch to "OFF".
- d. **Long Term Shutdown**
 - 1) Turn all wall switches to "OFF".
 - 2) Turn pilot knob on valve to "OFF".
 - 3) Turn the gas line to "CLOSED".
 - 4) To relight the pilot and appliance, see page 27.

3. FUEL

- a. Do not burn wood or other material in the appliance.
- b. Natural or propane gas conversions necessary to meet the application need to be made by a qualified technician using Hearth & Home Technologies specified and approved parts.
- c. In the event your appliance must be converted to propane, you must use a CKP or CKVP Conversion Kit. To convert to natural gas, you must use a CKN or CKVN Conversion Kit.

2. ELECTRONIC IGNITION OPERATION

- a. **Lighting the Appliance During Regular Use**
Turn the wall switch to "ON".
- b. **Shutdown During Regular Use**
Turn the wall switch to "OFF".
- c. **Long Term Shutdown**
 - 1) Turn all wall switches to "OFF".
 - 2) Turn the gas line to "CLOSED".
 - 3) To relight the appliance, see page 26.

WARNING!

Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

M. START-UP ISSUES

Issues:	Possible Causes and Solutions:
1. Condensation on the glass.	1. This is a result of gas combustion and temperature variations. As the appliance warms up, this condensation should disappear.
2. Blue flames.	2. This is a result of normal operation and the flames will begin to yellow as the appliance is allowed to burn.
3. Odor from the appliance.	3. When first operated, this appliance may release an odor for the first several hours. This is caused by the curing of the paint and the burning off of any oils remaining from manufacturing.
4. Film on the glass.	4. This is a normal result of the curing process of the paint and logs. Glass should be cleaned within 4-6 hours of initial burning to remove deposits left by oils from the manufacturing process. A non-abrasive cleaner such as Brasso may be necessary, or consult your local dealer.

WARNING!

Never use gasoline, gasoline-type lantern fuel, kerosene, charcoal lighter fluid or similar liquids in this appliance. Keep any flammable liquids a safe distance from the appliance.

N. MAINTENANCE INSTRUCTIONS

1. CLEANING THE BURNER AND CONTROL COMPARTMENT

Keep the burner and control compartment clean by brushing and vacuuming at least once a year. Always turn off the wall switch (or remote control) and gas valve before cleaning.

2. CHECKING THE VENTING SYSTEM

The appliance and venting system should be inspected before use, and at least annually, by a qualified field service person, to ensure that the flow of combustion and ventilation air is not obstructed.

3. CHECKING FLAME PATTERNS

Check the flame pattern of the burner periodically, making sure the flames are steady, not lifting or floating. The flame color should be blue with yellow tips. See Figure 51.

Note: The look of the flames and embers may differ based on the type of fuel and venting assembly that is used.

The thermopile and thermocouple (standing pilot) tips should be covered with flame. See Figure 52. If the appliance has an electronic ignition, the ignitor rod should be covered with the burner flame. See Figures 53 and 54.

If the vent configuration is installed incorrectly, the vent may cause the flames inside the appliance to lift or "ghost" - a dangerous situation. Inspect the flames after installation to ensure proper performance. See Figure 51. If the vent configuration is correct, yet the flames are lifting or ghosting, shut off gas to the appliance and contact the dealer.

To prevent the possibility of soot buildup, we have provided your appliance with an adjustable air shutter. Your air shutter is set at 1/4" open for natural gas and fully open for propane. In the event soot is accumulating in your appliance, the air shutter should be opened farther.

Note: If the air shutter is open all the way and the flames remain sooty, shut off gas to the appliance and contact a qualified gas service technician.

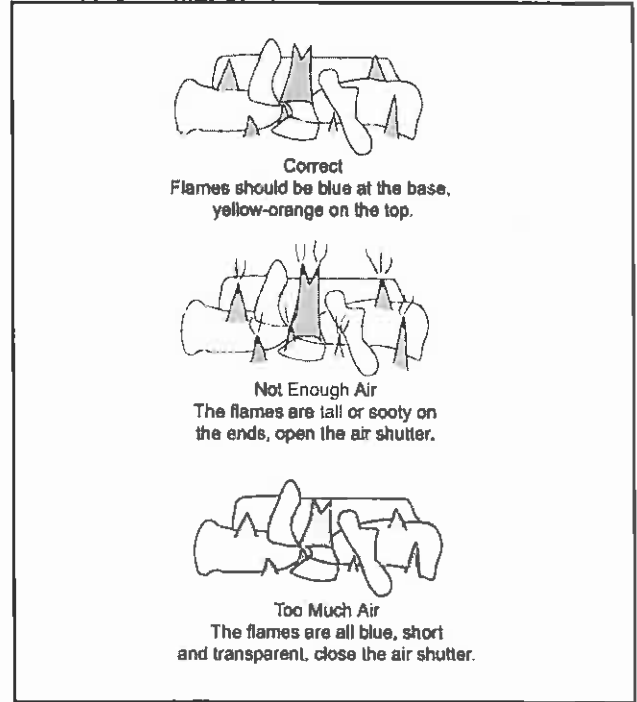


Figure 51 - Flame Patterns

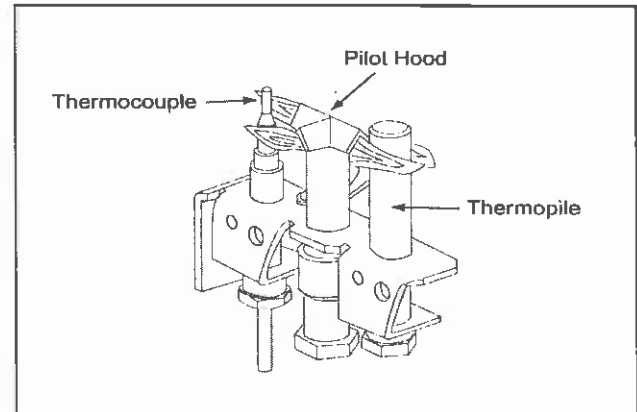


Figure 52
Standing Pilot

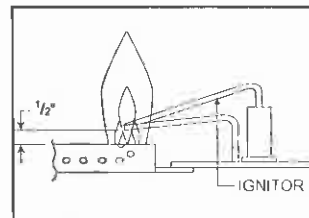


Figure 53

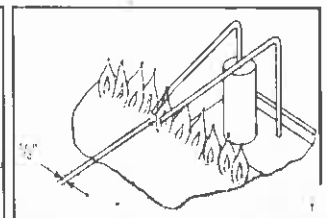


Figure 54

4. CLEANING THE GLASS

See Figure 55. Never operate this appliance without the glass properly secured in place or if the glass is broken.

In the event of glass breakage, carefully remove the glass frame. This will allow the removal of all glass fragments and sheet metal edge protection strips. Vacuum all remaining glass pieces with a shop vac. **DO NOT VACUUM IF THE PIECES ARE HOT!**

Replace glass with only a Heatilator Glass Panel Assembly ordered through your local distributor. Never use substitute material.

8. Reattach the six Quick Access Latches.

7. To replace, place the glass on the bottom retainers. Glass must be firmly seated on the bottom glass retainers.

6. Set the glass on a nonabrasive surface. Clean using a nonabrasive, mild cleaning solution (i.e. Brasso).

5. Pull the top of the glass away from the appliance.

4. Pull and release six Quick Access Latches™.

9. Place the screen into the top screen retainers, lift and rotate towards the appliance. Place on the bottom retainers.

10. Close the control access panel and replace the upper grille.

Figure 55 - Glass Cleaning



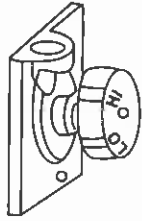
Figure 56 - Log Removal

5. LOG REMOVAL/REPLACEMENT

If removal of the logs becomes necessary, remove two screws (one at each end of the grate assembly). Grasp the grate assembly, pull forward and lift the grate assembly up and off the burner, pulling it out of the appliance. See Figure 56.

To replace the grate assembly, lower the grate assembly onto the burner and push back until the holes on the tabs line up with the holes on the hearth pan. Reinstall the two screws removed and secure in place.

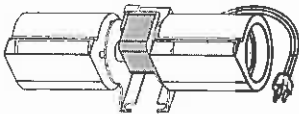
O. OPTIONAL COMPONENTS—GNTC80



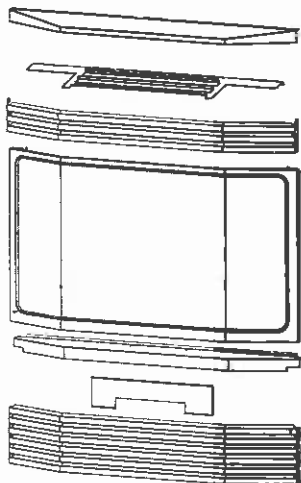
MF1
Adjustable Flame Control
(Natural Gas Standing Pilot)
MF2
Adjustable Flame Control
(Propane Gas Standing Pilot)



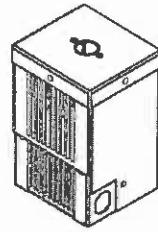
WSK-MLT-HTL
Multi-Function Wall
Switch



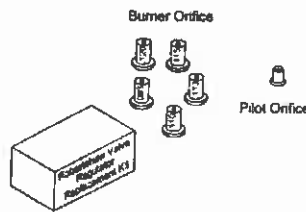
FK160
Fan Kit, 160 CFM



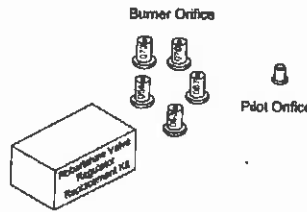
DFBC42
Bay Doors



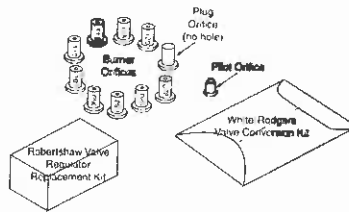
BC10
Blower Speed Control



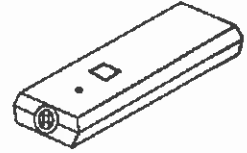
CKVN
Conversion Kit



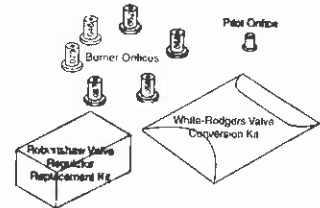
CKVP
Conversion Kit



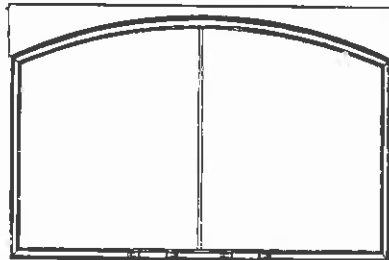
CKN
Conversion Kit



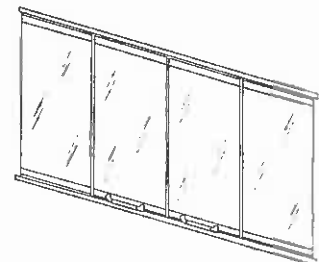
- RC-SMART-HTL**
Remote Control
- RC-ELEC-HTL**
Remote Control
(Electronic Ignition)
- RC-BATT-HTL**
Battery-operated Remote
Control (Standing Pilot)
- RCT-MLT-HTL**
Multi-Function
Remote Control
- SMART-STAT-HTL**
Remote Control with
Thermostat Control
- SMART-BATT-HTL**
Battery-operated Remote
Control with Thermostat
Control



CKP
Conversion Kit

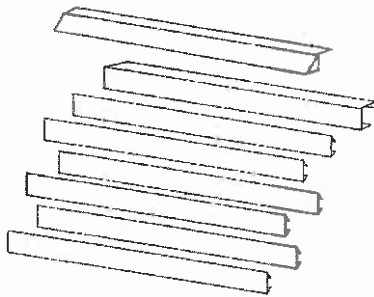


DFA42B/S
Arched Doors

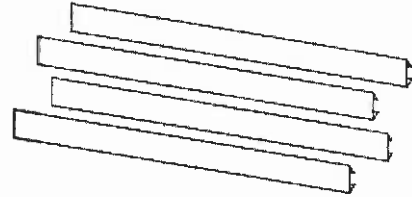


DFC2B/S
Fixed Glass
Door

OPTIONAL COMPONENTS—GNTC80 (con't)



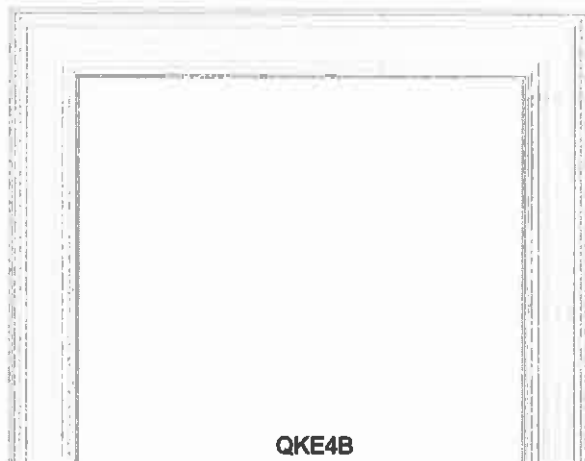
TK402B/S
Trim Kits



TK7B/S
Trim Kits



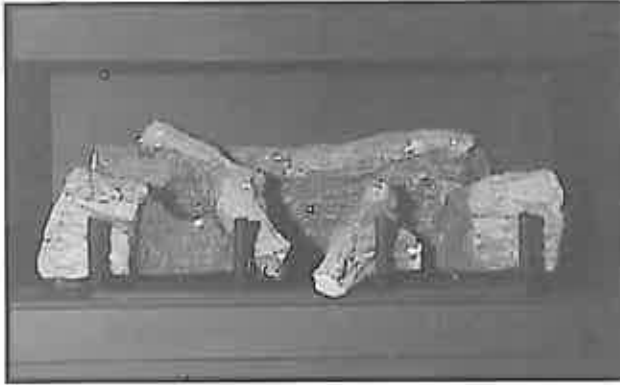
TKB2
Bay Door
Trim Kits



QKE4B
Quick Tile Surround

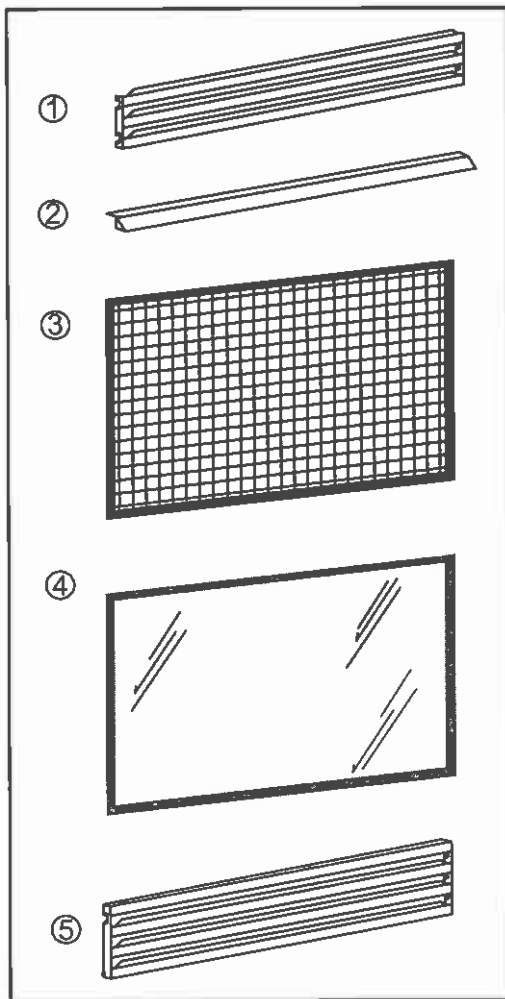
P. REPLACEMENT PARTS

Replacement parts are available from your distributor/dealer.



A

ITEM	PART #	DESCRIPTION	QTY.
A	31663	Novus Log Set	1
1	26638	Upper Grille	1
2	29576	Hood	1
3	25674	42" Screen Assembly	1
4	25673	42" Glass Assembly	1
5	25144	Lower Grille	1
6	33858	Quick Access Latch (not shown)	6



Visit our Website at www.heatilator.com for a dealer/distributor near you!

Index

- A**
Air Clearances 16
Appliance Preparation 24
- B**
BTUs 21
Building Codes 3, 13
- C**
Certification 3
Chase Installation 17
Cleaning
 Burner & Control Compartment 30
 Glass 31
Clearances 5
Codes 3
 Building 3, 13
 Electric 22, 23
 Gas 3, 21
 Manufactured Housing 3
Conversion Kits 21, 29
- E**
Electric Codes 22, 23
Electronic Ignition 22, 26
Electronic Ignition Operation 29
Exterior Wall Hole 12
- F**
Finishing 24
Finishing Material
 Combustible 24
 Noncombustible 24
Fire Glow 25
Firestop Spacer 16
Flames
 Blue 29
 Checking the Flame Pattern 30
Framing 6
Fuel 21, 29
Fuel Conversions 21, 29
- G**
Gas Codes 3, 21
Gas Line Connection 20
Gas Pressure 21
Glass
 Cleaning 31
 Condensation on 29
 Film on 29
 Specifications & Certifications 3
Grille Panel Removal 24
- H**
Heat Shield 13
High Altitude Installation 20
High Temperature Sealant Material 24
Hood 24
Horizontal Termination
 Rear Vent
 Clearances 9
 Elbows 11
 Lengths 11
 Top Vent
 Clearances 9
 Elbows 10
 Length 10
- I**
Ignition Type 26
- Input Rate 21
Interior Wall Shield 12
- L**
Lava Rock 25
Lighting Instructions
 Electronic Ignition 26
 Standing Pilot Ignition 27
Locations
 Appliance 5
Log Set
 Inspection 25
 Removal/Replacement 31
- M**
Maintenance Instructions 30
Mantel 6, 24
Manufactured Housing 3
Minimum Installation (MI) Sections 18
Multiple Vertical Termination Clearances 17
- N**
Nomenclature 4
Noncombustible Finishing Material 24
- O**
Odor 29
Optional Components 32, 33
- R**
Rear Vent Heat Shield 13
Rear Venting 8, 9, 11
 Exterior Wall Hole 12
Replacement Parts 34
Rock Wool 25
- S**
Safety Precautions 2
Sealant Material 24
Seasonal Check List 28
Setting the Appliance 6
Slip Sections 19
Soffit Shield 13
Soot 30
Space Requirements 5
Spring Latch 20
Standing Pilot Ignition 23, 27
 Operation 29
- T**
Termination 9, 13
 Horizontal 9
 Installation 17
 Vertical 15
Termination Cap 14
Top Venting 10
 Exterior Wall Hole 12
- U**
Utilities 20
- V**
Vent Connectors 7
Vent Height for Vertical Termination 17
Vent Sections 12, 18
Venting 7, 18
 Assembling Vent Sections 12, 18
 Attaching to the Appliance 18
 Checking the System 30
 Clearances 9
 Components 7
 Disassembling Vent Sections 19
 Installation 16
 Minimum Installation Sections 18
 Rear Vent 8
 Elbows 11
 Vent Lengths 11
 Rear Vent Heat Shield 13
 Slip Sections Assembly 19
 Termination 9, 13
 Top Vent 9
 Elbows 10
 Vent Lengths 10
 Vermiculite 25
 Vertical Termination 15
 Multiple Terminations
 Clearances 17
 Rear Vent 16
 Clearances 16
 Vent Lengths 16
 Top Vent
 Clearances 15
 Vent Lengths 15
- W**
Wall Shield 12
Wall Switch 22, 23, 32
Water Damage 2
Website 34
Wiring
 Electronic Ignition 22
 Standing Pilot Ignition 23

heatilator®

The first name in fireplaces

Gas Appliance (Fireplace) Limited Lifetime Warranty

HEARTH & HOME TECHNOLOGIES ("HHT") extends the following warranty for HEATILATOR® gas appliances installed in the United States of America or Canada (the "Appliance"). Dealers and employees of HHT have no authority to make any warranty or authorize any remedies in addition to or inconsistent with the terms of this warranty.

Limited Lifetime Warranty

HHT warrants the Appliance for component failure due to a manufacturing defect of any of the following components: combustion chamber, burner pan, and logs. The Limited Lifetime Warranty specified above is subject to the conditions, exclusions and limitations listed below, is for the period the Appliance is owned by the original homeowner only, and is nontransferable.

1 Year Limited Warranty

HHT warrants the Appliance to be free from failure of any of the following components for a period of one year after installation: valve, flexible gas line connector, glass panel, fan, direct vent chimney components, factory paint, gasket, piezo ignitor, thermopile, thermocouple, junction box, pilot assembly, shutoff valve, high limit switch, refractory liners, transformer, and control box. If the Heatilator Appliance is found to be defective in either material or workmanship within one year of the date of original installation, HHT will provide replacement parts at no charge and pay reasonable labor and freight costs, and is for the period of one year following the date of original installation of the Appliance.

Conditions, Exclusions, & Limitations of Liability

- A. Both the Limited Lifetime and 1 Year Limited Warranties supplied by HHT apply only while the Appliance is in its location of original installation. HHT's obligation under this warranty does not extend to damages resulting from (1) installation, operation or maintenance of the Appliance not in accordance with the Installation Instructions, Operating Instructions, and the Listing Agent Identification Label furnished with the Appliance; (2) installation which does not comply with local building codes; (3) shipping, improper handling, improper operation, abuse, misuse, accident or unworkmanlike repairs; (4) environmental conditions, inadequate ventilation or drafting caused by tight sealing construction of the structure, air handling devices such as exhaust fans or forced air furnaces, or other causes; (5) use of fuels other than those specified in the Operating Instructions; (6) installation or use of components not supplied with the Appliance or any other components not expressly authorized and approved by HHT; and/or (7) modification of the Appliance not expressly authorized and approved by HHT in writing. This warranty is limited to only the component parts manufactured or supplied by HHT.
- B. HHT's liability under both the Limited Lifetime Warranty and the 1 Year Limited Warranty is limited to the replacement and repair of defective components or workmanship during the applicable period. HHT may fully discharge all of its obligations under such warranties by repairing the defective component(s) or at HHT's discretion, providing replacement parts at no charge and paying reasonable labor and freight costs.
- C. **EXCEPT TO THE EXTENT PROVIDED BY LAW, HHT MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY SPECIFIED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO DURATION OF THE WARRANTY SPECIFIED ABOVE.**
- D. Some states do not allow exclusions or limitations of incidental or consequential damages, so those limitations may not apply to you. This warranty gives you specific rights; you may also have other rights which vary from state to state.

How to Obtain Service

To obtain service under this warranty you must:

1. Send written notice of the claimed condition to Heatilator Technical Service Department, Hearth & Home Technologies, 1915 W. Saunders Street, Mt. Pleasant, Iowa 52641-1563. You may also register your claim online at www.heatilator.com/contact.asp.
2. Provide proof of purchase, model number, serial number, and manufacturing date code to HHT.
3. Provide HHT reasonable opportunity to investigate the claim, including reasonable opportunity to inspect the Appliance prior to any repair or replacement work and before the Appliance or any component of the Appliance has been removed from the place of original installation.
4. Obtain HHT's consent to any warranty work before the work is done.

ADDITIONAL INFORMATION. If you would like information on current HEATILATOR products or want to locate a dealer in your area, call 1-800-843-2848.

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