

# heatilator®

*The first name in fireplaces*

## HEATILATOR WOODBURNING FIREPLACE Limited Warranty As part of its 20-YEAR BUYER PROTECTION PROGRAM

**AS PART OF ITS 20 YEAR BUYER PROTECTION PROGRAM ("PROGRAM"), HEARTH & HOME TECHNOLOGIES INC. ("HHT")** is pleased to offer a Limited Warranty and a Replacement Parts Advantage covering specific components of your Heatilator woodburning fireplace system ( the "Fireplace"), installed in the United States of America or Canada. Dealers and employees of HHT have no authority to make any warranty or authorize any remedies in addition to or inconsistent with the terms of this Program.

### Limited Warranty

HHT warrants the following components of your Heatilator woodburning fireplace to be free from original defects in material and workmanship during the applicable periods described: five years for the firebox assembly, chimney system and roof termination; two years for refractory firebox liners; and one year for the grate, wire mesh screens, fan system, outside air system, and glass doors. All limited warranty periods run from the date of initial installation of your Fireplace (the "Installation Date"). The Limited Warranty is subject to the conditions, exclusions and limitations of liability listed below.

### Replacement Parts Advantage

Under HHT's Replacement Parts Advantage, for a period of twenty years from your Installation Date of your Fireplace, if available, HHT will provide you with repair or replacement parts for defective components which are no longer under their applicable Limited Warranty, at 50% of the then current retail list price for such components. HHT shall have no responsibility for freight and labor charges related to such parts.

### Conditions, Exclusions, & Limitations of Liability

- A. Both the Limited Warranty and Replacement Parts Advantage supplied by HHT apply only while the Fireplace is in its location of original installation. HHT's obligation under this warranty does not extend to damages resulting from (1) installation, operation or maintenance of the Fireplace not in accordance with the Installation Instructions, Operating Instructions, and the Listing Agent Identification Label furnished with the Appliance; (2) installation which does not comply with local building codes; (3) shipping, improper handling, improper operation, abuse, misuse, accident or unworkmanlike repairs; (4) environmental conditions, inadequate ventilation or drafting caused by tight sealing construction of the structure, air handling devices such as exhaust fans or forced air furnaces, or other causes; (5) use of fuels other than those specified in the Operating Instructions; (6) installation or use of components not supplied with the Fireplace or any other components not expressly authorized and approved by HHT; and/or (7) modification of the Fireplace not expressly authorized and approved by HHT in writing. This warranty is limited to only the component parts manufactured or supplied by HHT.
- B. During the first year of the Limited Warranty, HHT will, at its sole option, repair or replace any covered defective component and will provide replacement parts at no charge. And will pay reasonable labor and freight costs. During the second through the fifth years of the Limited Warranty (if applicable), HHT will provide replacement parts free of charge for any covered defective component, but will not pay for freight or labor costs related to the shipment of the parts or the actual repair or replacement. After the fifth anniversary of the Installation date, HHT's sole obligation and your exclusive remedy is set forth in HHT's Replacement Parts Advantage described above. **In no event shall HHT be liable for any incidental or consequential damages caused by defects in your Fireplace.**
- C. **EXCEPT TO THE EXTENT PROVIDED BY LAW, HHT MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY SPECIFIED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO DURATION OF THE WARRANTY SPECIFIED ABOVE.**
- D. Some states do not allow exclusions or limitations of incidental or consequential damages, so those limitations may not apply to you. This warranty gives you specific rights; you may also have other rights which vary from state to state.

### How to Obtain Service

To obtain service under this warranty you must:

1. Send written notice of the claimed condition to Heatilator Technical Service Department, Hearth & Home Technologies, 1915 W. Saunders Street, Mt. Pleasant, Iowa 52641-1563. You may also register your claim online at [www.heatilator.com/contact.asp](http://www.heatilator.com/contact.asp).
2. Provide proof of purchase, model number, serial number, and manufacturing date code to HHT.
3. Provide HHT reasonable opportunity to investigate the claim, including reasonable opportunity to inspect the Appliance prior to any repair or replacement work and before the Appliance or any component of the Appliance has been removed from the place of original installation.
4. Obtain HHT's consent to any warranty work before the work is done.

**ADDITIONAL INFORMATION:** If you would like information on current HEATILATOR products or want to locate a dealer in your area, call 1-800-843-2848.

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